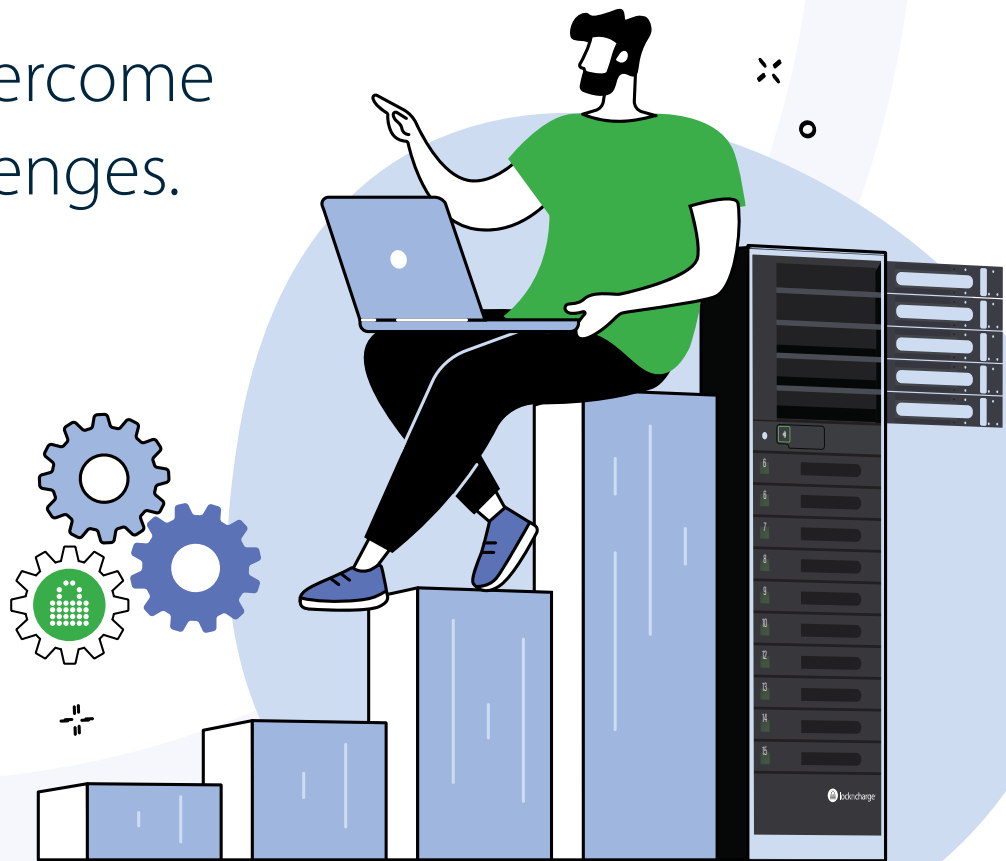


The Escalating Cost of Mismanaged Mobile Devices

and how to overcome workflow challenges.



The FUYL Tower™ Pro Smart Locker is now a must-have for IT departments.



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Navigating Your Organisation's Digital Transformation

Businesses are becoming increasingly dependent on mobile tech. As that dependency grows, so does the number of devices and the time taken to manage them efficiently. Avoidable hardware mismanagement costs—through loss, theft or simply wasted time—are mounting up. Changes to modern working practices have resulted in departments being presented with a number of challenges on their time and budgets.

This report discusses two major workflows that are disrupting organisations' digital transformations and the challenges that tech teams and department managers are facing due to those changes. We'll also discuss why a FUYL Tower™ is a must-have for Tech Teams to overcome escalating business costs associated with mismanaged devices.

Top 3 Challenges if Secure, On-Demand Charging is not Available

Uncharged and unsecured devices cause serious disruptions in schools and businesses.

An increasing issue for schools and businesses is that device users are bringing their devices to school or work uncharged. Devices are also dying during the day. Both of these issues are leading to missed opportunities for classroom learning or company sales.



Challenge 1

Students or workers who are unable to charge their device during their day or shift can fall behind in their work.



Challenge 2

Devices that are left unattended while charging are at greater risk of breakage or theft, leaving organisational and personal data exposed.



Challenge 3

Low-tech charging lockers do not evolve to meet ever-changing needs for device management. Organisations waste time and resources when replacing their charging solutions more often than necessary.

Current State Workflow



1

Device user forgets to charge device; device dies during day



2

Student finds any available outlet; plugs in device



3

Student leaves device unsecured while charging



4

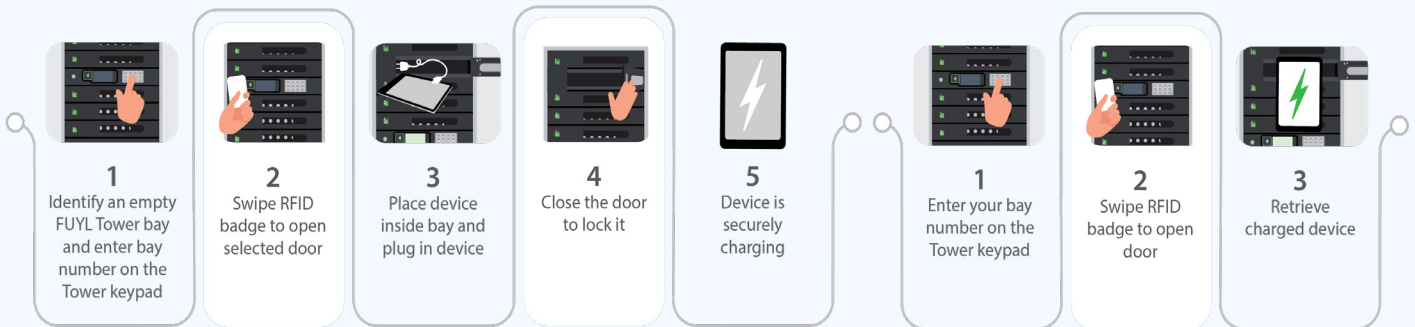
Device user is unable to participate in class or work while device is charging



5

Device is stolen or lost

Workflow with FUYL Tower for Public Charging



Measurable Results with FUYL Tower

By offering secure public charging on demand, devices are ready to go when needed.

Schools and business are able to lighten the load of their teachers, IT teams and management staff by shifting the responsibility of device charging onto students and employees. Fewer dead, lost or stolen devices leads to higher productivity, better student engagement and increased sales opportunities.



Solution 1

Devices can be left unattended while securely charging inside the Tower, at any time, without worry.

FUYL Towers used by Keolis Commuter Services keep devices charged and secure between shifts. Train conductors are accountable and productivity is maximised.

[Click Here to Read the Case Study](#)

Solution 2

FUYL Towers mitigate risk and protect organisations from costly data breaches.

By empowering students to securely charge their devices during the day, Peace Lutheran College is decreasing the costs of their device program.

[Click Here to watch the Case Study](#)

Solution 3

PC Locs Cloud provides future-proof flexibility so you can easily pivot as tech advances or needs change.

With PC Locs Cloud, the Vauban institute is seamlessly expanding their public charging program to automate device exchanges and lending.

[Click Here to Read the Case Study](#)

Top 3 Challenges for Shared Device Programs

Businesses that rely on shared mobile tech are at greater risk of time and device loss.

Checked out devices are not always readily accessible nor reliably charged, and employees—such as shift workers or field crews—aren't able to start their day productively. At the end of a shift, employees are not held accountable for returning their device so it's ready for the next person.



Challenge 1

Managers are forced to prioritise distributing and collecting devices over their primary operational roles.



Challenge 2

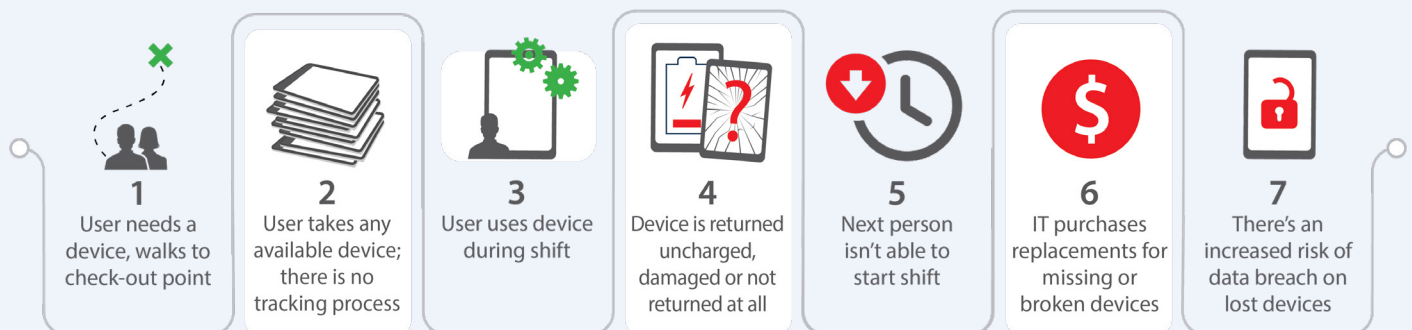
All too often, there is no smart process in place to ensure accountability and tracking of who is responsible for which device at any given time.



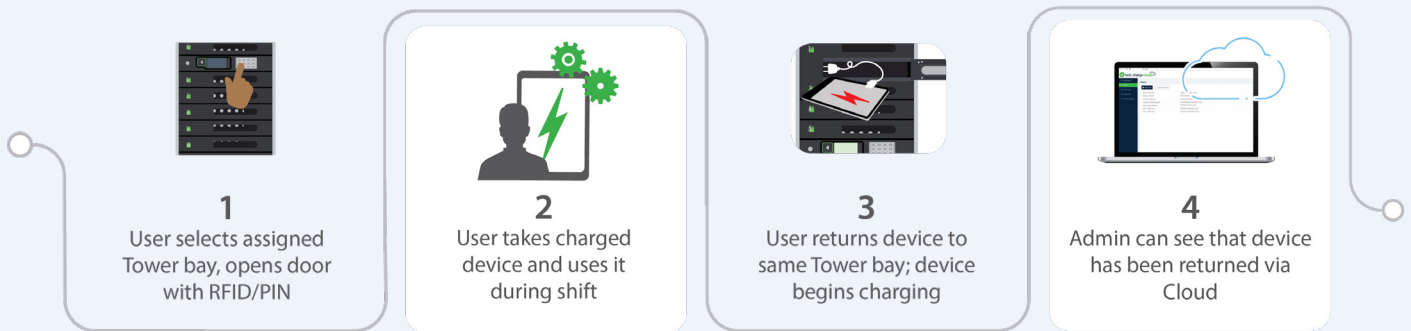
Challenge 3

The number of lost and stolen devices has increased due to the lack of secure storage when not in use, and MDM software is not enough to protect company data.

Current State Workflow



Workflow with FUYL Tower + PC Locs Cloud



Measurable Results with FUYL Tower

Automating your shared device programs with FUYL Tower will save time and money.

The FUYL Tower by PC Locs provides 5 or 15 lockable bays in a central location, where workers can store and charge shared devices safely and securely. Access to an individual bay is assigned to approved individuals, automatically marrying tech to user. In addition, bays can be used to store accessories and peripherals to further reduce the need for human interaction.



Solution 1

Managers can focus on their primary operational roles, completing tasks that move the company forward.

One prominent furniture retailer's FUYL Towers, across 10 locations, have logged 730+ automated check-outs/ins per month, keeping managers focused on management-level tasks.

Solution 2

The ability to track Tower usage ensures device accountability and tracking, which acts as an incentive for employees to return and plug in their device after every use.

After Cullen Diesel Power implemented device accountability using their FUYL Tower, breakage rates decreased to 0% over the first year.

[Click Here to Read the Case Study](#)

Solution 3

The FUYL Tower provides a secure place to charge devices when not in use.

52% percent of devices are stolen from the office/workplace.¹ Physical device security of a FUYL Tower ensures fewer stolen devices and fewer data breaches.

Top 3 Challenges for Exchanging Broken or Lost Devices

The requirement to provide mobile tech to the workforce has never been more important.

In your organisation, how long does it take to get a user new hardware if they lose or break their device? This downtime is increasingly concerning in a landscape where employees rely so heavily on devices for nearly every task. Dependency on tech only increases the need for on-demand replacement devices.



Challenge 1

Skilled IT departments are devoting additional time to administrative tasks—manually delivering, tracking and managing hardware following breakage or loss.



Challenge 2

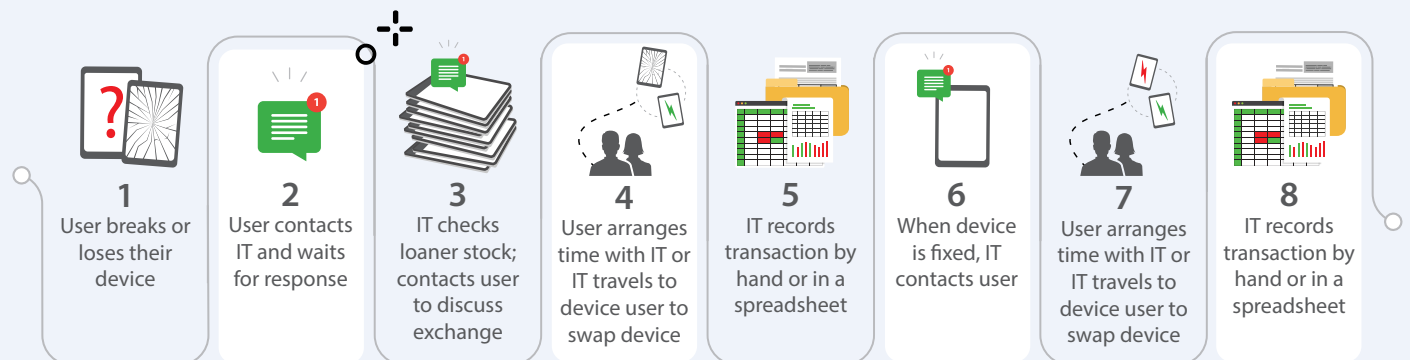
After a device breaks or goes missing, your workforce experiences downtime. Time without a device leads to missed opportunities and missed sales as they wait for replacement hardware.



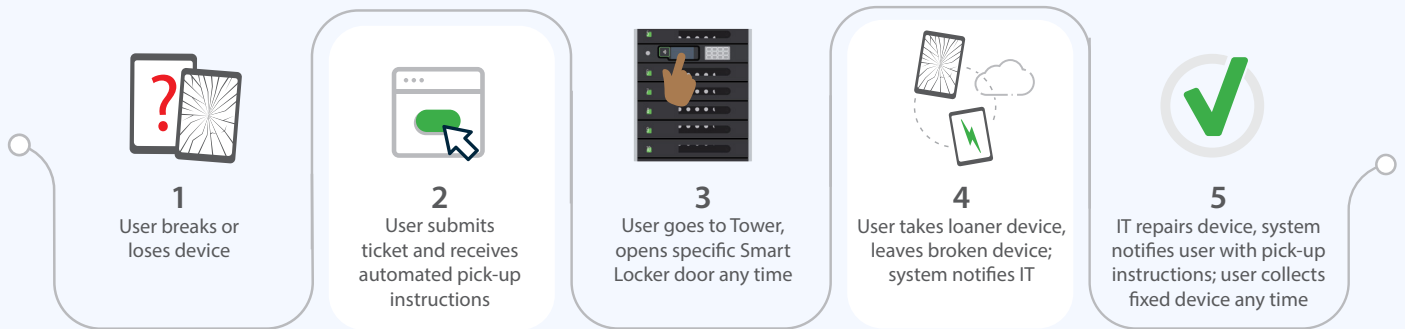
Challenge 3

Organisations are experiencing challenges recruiting IT talent as well as the added costs of hiring additional IT staff to manage increased workload.

Current State Workflow



Workflow with Integration between PC Locs Cloud + Existing Help Desk Ticketing System



Measurable Results with FUYL Tower

Automating your break/fix process with a FUYL Tower will save time and money.

Incorporating FUYL Tower as a technical resource helps automate time-consuming elements of hardware replacement, and also helps shift the responsibility away from overburdened IT Departments.



Solution 1

Automating the break/fix process allows IT Teams to shift their focus back to what matters to them.

At Arbor Park School District, one FUYL Tower was able to take on the same workload as a part-time staff member.

[Click Here to Read the Case Study](#)



Solution 2

FUYL Towers decrease device downtime by keeping devices accessible, charged, secure and tracked to individual users.

One FUYL Tower customer cited that automated break/fix device exchange decreased downtime from 60 minutes to 1 minute.

[Click Here to Read a Helpful Article](#)



Solution 3

Save time and money by distributing expensive hardware from a central, safe and accessible FUYL Tower.

Average FUYL Tower ROI can be achieved in just 10-16 weeks when automating a break/fix program.

Additional FUYL Tower Features

Streamline access with external user directory integration.

Integration enables centralised and simplified Admin control of user access to FUYL Towers for faster setup and maintenance of your user database.

Manage Tower access remotely from anywhere in the world.

Administrators can easily control who can access fully-charged, ready-to-use devices inside a specific locker or bay.

Comprehensive security measures ensure peace of mind.

All data stored in the Cloud is protected by industry-standard encryption certificates. Updates and security patches to FUYL Tower Smart Lockers are remotely applied to better prepare against cyber attacks. Two-Factor Authentication (2FA) and Single Sign On (SSO) protect your account from unauthorised access.



Easily scale as your business grows.

The PC Locs Cloud allows you to manage thousands of users and shave time off tasks you once had to do manually.

Integrate Towers with external systems to further streamline processes.

Using Cloud API and webhooks, PC Locs Cloud can be integrated into external and/or existing IT infrastructure.

Lifetime warranty & world-class support.

Our Towers are fully-backed by a lifetime warranty. Our customer support team boasts a world-class Net Promoter Score (NPS) higher than many tech giants.

Hardware Highlights



Secure steel construction with 5 or 15 individually-lockable bays



Serviceability in the field



Illuminated compartments



External LED bay status lights



USB-C PD port and standard power outlet in each bay



Two Tower modes - public access or managed access



Visibility into bay or window-blocking plates



Easy-to-follow, feature-rich Tower display



Optional network kit (switch not included)



Contact Us

If you are experiencing any of the challenges we've discussed, we are confident that implementing a FUYL Tower Pro together with PC Locs Cloud will greatly improve operations and reduce the costs of your mobile device program. Reach out to us by phone, email or visit our website.

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